

Privacy Policy for nurture International

We are committed to protecting your personal information. This page will set out the basis on which we will process any personal information we collect from you from our different sources, such as the Digital Developmental Portrait, website and/or that you provide to us.

Any questions regarding this privacy policy should be sent in writing to: Digital Developmental Portrait, Nurture International, Barnston House, Beacon Lane, Heswall, Wirral, Merseyside. CH61 0EE

Who we are?

We are Nurture International. Between them, the CEO's have over 50 years' experience of nurture practice in all settings.

We are a registered limited company who also offers charitable works. Our registered number is 12627899

The types of information we collect:

- When you engage with us, for example, access our information or use our services/products, or become involved in our campaigns, we may collect and process personal information about you. Depending on your activity, this personal information may include your name, email address, postal and billing address, or telephone number.
- We may also ask you for information when you report a problem with our website.
- If you contact us, we may keep a record of that correspondence.
- We may ask you to complete surveys that we use for research purposes, although you do not have to respond to them.
- We may also collect details of your visits to our website, including but not limited to traffic data, location data, weblogs, and other communication data and the resources that you access.
- To help us create a more effective website that reflects users' needs, we may also use cookie files to collect and record information about how our site is used and collect your IP address (a number that identifies a specific internet connection) for system administration and to report aggregated information. Unless you sign into your Nurture International account, cookie files and IP addresses will not identify you as an individual. For more information on cookie files and IP addresses, please read our cookies policy. By continuing to use our site, you agree to our use of cookies.

How we may use this information

- To allow you to participate in interactive features on our website, when you choose to do so, for example, we may generate reports or invoices or help you complete forms by pre-filling them, using contact details you have previously provided.

- To provide you with information such as products you have requested.
- To analyse and improve the services offered on our website by providing you with the most user-friendly navigation experience we can for your computer or other internet device.
- With IP addresses, to identify your approximate location, block disruptive use or to establish the number of visits to the website from different countries.
- To process personal information for the purposes of customer analysis and direct marketing to help us with our activities and to provide you with the most relevant information.
- Your data will be stored securely on our servers as long as it is needed for communication, research, and improvement purposes. If you no longer wish Nurture International to store or use your information, you can contact Nurture International, and your data will be deleted from the website and from our servers. In such circumstances, you will no longer be able to access your account, or the information stored on your account.

Note that we are legally required to hold some personal information to fulfil statutory obligations, for example the collection of Gift Aid or to support certain financial transactions, for example, when you purchase a publication.

How we will contact you

If we contact you by phone or letter, we will not contact you again if you ask us not to. You can contact us to change your contact preferences by logging into your account on the nurture international website, or, emailing our team on hello@nurtureinternational.co.uk or calling 00447909631244

We will never contact you to send you information about how you can support nurture international by email or text unless you have given us your prior permission.

How we handle your information and other organisations

SSL encryption is used on the website to encrypt the information you provide us. This ensures that the data is collected and stored securely.

Nurture International will not rent or sell your personal information to other organisations for use by them in their own direct marketing activities.

We may disclose your personal information to third parties if we are under a duty to disclose or share your personal data in order to comply with any legal obligation; or in order to enforce or apply our terms of use for this website or other agreements; or to protect the rights, property, or safety of Nurture International, our donors or others. This includes exchanging information with other companies and organisations for the purposes of fraud detection and protection.

How we handle direct debit or credit card information

Nurture International Ltd will ensure that sensitive information such as debit cards, credit cards or personal information will be collected and stored securely.

Nurture International Ltd is Payment Card Industry (PCI) compliant and uses external PCI compliant providers to collect this data on our behalf. We do not store PCI data on our own systems.

To protect yourself when sending us sensitive information, please ensure that you use devices running supported operating systems and browsers that are regularly updated and incorporate some form of malware protection. Only connect your devices to networks that you trust.

Securing your passwords

Where we have given you (or where you have chosen) a password which enables you to access certain parts our website, you are responsible for keeping the password confidential. You agree not to share that password with anyone else.

Where we store information

Nurture International uses Internet Service Providers and servers located within European Economic Area. Nurture International shall ensure that your personal information will be held by those Internet Service Providers in compliance with European data protection regulations and UK regulations. By submitting your personal information to our website, you agree to the transfer, storing or processing of data to locations within and outside the European Economic Area. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

For the DDP- Our servers are based in the UK and Canada at the moment. If you would like to purchase our DDP and have GDPR issues with the location of our server please contact us in order that we can purchase a server more appropriate to your circumstances.

How to access your personal information

You have a right to know whether or not Nurture International holds any information about you (personal data) and a right to be provided with your information within 30 days in accordance with the Data Protection Act.

You can request your personal information by hello@nurtureinternational.co.uk

We do not make a charge for this. It'll help us to find your information if you can tell us something about the nature of your contact with us.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Updates or changes to the privacy policy

We reserve the right to make changes to this Privacy Policy. Each time you visit this site you should check this Privacy Policy to check that no changes have been made to any sections that are important to you. Where appropriate, any changes may be notified to you by email.

Cookies Policy

We use cookies on our website so that we can tailor the content to you, ensure it's working the way it should and make improvements.

A cookie is a small file that is sent to your computer or mobile phone which contains information that allows us to recognise that you have used our website before.

Cookies are safe and secure and are commonly used on websites.

A cookie typically contains:

- The name of the server the cookie was sent from
- The lifetime of the cookie
- A unique identifier (usually a number)

How cookies work

When you visit the Digital Developmental or Nurture International website, the pages that you see and cookies are downloaded to your device. Your browser and our web server exchange the cookie and we use this number to recognise you when you return to our site or browse from page to page. Only the server that sends a cookie can read it, and therefore use, that cookie.

This file is stored on your computer's (or phone's) hard drive. All websites can send a cookie to your browser if your browser settings allow it. Many websites do this to track online traffic flow.

Types of cookies

Cookies can be categorised from their life span:

Session or temporary cookies: these cookies expire when you close your browser or when the session times out

Persistent or permanent cookies: these are usually stored on your hard disk and survive across multiple sessions and have a longer expiration date

We also use technologies ([Facebook Pixel](#)), such as cookies, to customise content and advertising, to provide social media features and to analyse traffic to the site. We also share information about your use of our site with our trusted social media, advertising, and analytics partners.

Controlling or deleting cookies

You can control and disable cookies through your browser settings. All browsers are different, so visit [all about cookies website](#) to find out more.

Where we store information

Nurture International uses Internet Service Providers and servers located within European Economic Area. Nurture International shall ensure that your personal information will be held by those Internet Service Providers in compliance with European data protection regulations. By submitting your personal information to our website, you agree to the transfer, storing or processing of data to locations within and outside the European Economic Area. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

How to access your personal information

You have a right to know whether Nurture International holds any information about you (personal data) and a right to be provided with your information within 30 days in accordance with the Data Protection Act.

You can request your personal information by email to hello@nurtureinternational.co.uk or by writing to:

Data Protection Officer
Nurture International

Barnston House,

Beacon Lane,

Heswall.

CH61 DEE